

Booking Terms

How to Reserve Your Safari Experience

To book any of our safaris featured on this website, simply complete our online form, providing the relevant safari code and all required information before submitting. Indicate your preferred tour date and itinerary. Upon receiving your request, we will promptly respond with a quotation and availability details. Once confirmed, we will proceed to secure your reservation and send you a confirmed invoice as proof of the booked services.

Reservation Deposit

In certain cases, a deposit may be required to finalize accommodation arrangements. However, the full balance must be settled before the commencement of the safari.

Payment Options

We accept payments through wire transfers (bank transfers), online payments, and mobile money.

Responsibility Disclaimer

Travel inherently carries risks. Dear Africa Safaris acts solely as an agent for clients concerning hotels, sightseeing, restaurants, and transportation services included in the tour. We purchase these services from suppliers and independent contractors without warranties, subjecting them to our control. We reserve the right to substitute hotels, make itinerary changes, or address adverse conditions beyond our control.

Baggage is carried at passengers' risk, and certain items may be excluded at our discretion. Airlines used within Tanzania & Kenya adhere to international air conventions limiting liability, as detailed on airline tickets.

Reservation and Payment Guidelines

All prices are quoted in US Dollars.

Payment is accepted in any freely convertible currency at the prevailing exchange rate.

A 50% deposit is required upon booking.

The remaining balance is due at least 45 days before the tour's commencement.

For bookings made 30 days or less before the tour, the full amount is required.

Non-compliance with these terms may result in booking cancellation.

Tour Prices Inclusions and Exclusions

The quoted price includes transportation per the itinerary.

Meal plans vary (full board in lodges, half board in beach hotels, and bed and breakfast in city hotels).

Tour prices exclude visa fees, local departure taxes, excess baggage charges, tipping, and personal items like drinks, laundry, and telephone calls.

Rates may change based on prevailing tariffs.

Passports and Visas

Valid passports are mandatory for travel to destinations in our brochure. Consult your travel agent or Dear Africa Safaris for the latest visa requirements.

Tour Alterations

We reserve the right to alter or cancel tours if conditions necessitate. The right is also reserved to decline or exclude any person from a group, with a corresponding refund.

Cancellation Policy

Cancellations must be in writing.

Refund amounts depend on the cancellation duration:

40-60 days: Full refund less USD 40.00 administration fee

14-35 days: 25% of the tour price

7-14 days: 40% of the tour price

Under 7 days and no-shows: No refund

Liability and Claims

Dear Africa Safaris and its agents are not liable for loss, delay, injury, accidents, or damage during transportation. Claims are subject to the laws and courts of the respective country. Baggage insurance is recommended.

Refunds and Claims Procedure

Refunds are not provided for missed services unless due to verifiable extenuating circumstances. Claims must be submitted in writing within 30 days of program termination, accompanied by supporting documentation.

Traveler Representation

Travelers must declare any conditions or disabilities that could pose a hazard. Dear Africa Safaris reserves the right to decline or remove anyone who may impact the enjoyment or safety of others on the trip.

Air Transportation

We will arrange the best-priced airfares within the desired class of travel for passengers.